



COUNTY OF ERIE  
DIVISION OF PURCHASE  
MEMORANDUM

TO: Ben Hollenbeck, Buffalo & Erie County Public Library

FROM: Lorraine M. Kolb, Buyer

DATE: 02-08-12

SUBJECT: **Maintenance on the Ricoh Aficio 2105 Digital Copier Bid #A250180-002**



The Division of Purchase has extended the Maintenance on the Ricoh Aficio 2105 Digital Copier Bid for the period through 12-31-14.

Bid No.	A250180-002
Effective Dates:	Period through 12-31-14
Maintenance:	As Needed
Commodity No.:	940 Purchase Group 005
Pricing:	Attached

If you have any questions, please feel free to contact me at Ext. 6340.

lmk

### **Maintenance Coverage Pricing**

**Includes: 4 Hour Service Response**

All parts, unlimited service calls, regularly scheduled preventive maintenance, drum replacement, toner, developer, labor costs, travel charges and cleaning lubricating and adjustments. On-going training is also included on as-needed basis by request.

Ricoh and Brian Parisi Copiers, Inc has an agreement with NYS to include staples.

**Billing on actual copies/prints**

Prints/Copies: \$0.0035 per /copy

Excludes paper/media only

Maintenance: 8 a.m. to 4:30 p.m. Mon-Fri **4 hour response**

After Hours Rates: \$125.00 min up to 1.5 hr.